Olympus OnSite Support Specialists

DELIVERING THE NEXT LEVEL OF SERVICE SUPPORT

Supporting Clinical Excellence

Supporting your clinical goal of outstanding patient care, an OnSite Support Specialist will ensure your equipment is performing when you need it. Our goal is to partner with you to support O.R. efficiencies and maintaining technology.

Optimizing Uptime

Having a full-time OSS allows your hospital staff to focus on patient care and other critical needs of the O.R. Optimize your Operating Room with support to maximize uptime with immediate troubleshooting solutions, routine maintenance.

Workflow Efficiencies

An OnSite Support Specialist is an Olympus trained technician to service and support your equipment. He/She leads by example for the hospital staff on the most cost effective care and handling techniques for Olympus Products.

FOR MORE INFORMATION
Contact your Olympus sales representative, or call 800-548-5515.

Olympus Service Solutions

Olympus offers flexible service agreement options so that you can choose one that meets your facility’s needs, or multiple agreements if you require different service coverage for select groups.

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Olympus Financial Services are available for Full Service and Shared Risk/Reward service agreements. Fees in advance provide an exact amount of funding that does not require a separate service agreement. Repairs are funded by available funds or a separate service agreement. **Technical support is provided to facilities with Full Service or Shared Risk/Reward service agreements. “Technical” is provided as needed.

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Olympus Personalized Service
On-Site Support Specialists

You’ve made a substantial investment in Olympus. Make sure it stays protected with Olympus Service Solutions. For more information, call 800-848-9024 or visit olympusamerica.com/ServiceSolutions today.

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For more information, contact your Olympus
sales representative, or call 703-552-0900.

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Service: 800-848-9024

www.olympusamerica.com

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Olympus Personalized Service

Secure Your Investment

One Good Decision Deserves Another

You chose Olympus equipment for unsurpassed precision, handling and image quality. Choose Olympus Service Solutions and guarantee that your equipment continues to operate at the highest level.

Olympus Service Solutions provide the most cost-effective way to keep Olympus medical and surgical equipment performing like new, including a variety of service options designed to protect your investment—and your bottom line.

For the highest quality in the shortest amount of time, Olympus Service Solutions is your most effective choice.

ON-SITE SUPPORT SPECIALISTS
CONVENIENT REPAIR UPGRADES
FLEXIBLE SERVICE AGREEMENTS

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Peace Of Mind Is Critical

Having an effective service agreement in place for your Olympus equipment provides your staff with true peace of mind. Whichever agreement you choose, each is designed to minimize the risk of excessive repair expenses and excess downtime.

For 100% Performance, Keep It 100% Olympus

As the original manufacturer, only Olympus is qualified to keep your equipment functioning at peak performance—day after day, year after year. Olympus is the only service provider that uses manufacturer-approved parts for Olympus equipment—critical to maintaining authentic Olympus feel and performance.

Reprocessing capabilities and claims are important. Only when equipment is repaired by Olympus can we guarantee our equipment-specific reprocessing claims stand true.

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