

# OLYMPUS

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October 12, 2021

Re: Potential Cybersecurity Incident Affecting the Americas

Dear Valued Customers and Business Partners,

Olympus is currently investigating a potential cybersecurity incident detected October 10, 2021, that is affecting IT systems in the Americas (U.S., Canada and Latin America). We are working with the highest priority to resolve this issue. As part of the investigation and containment, we have suspended data transfers in affected systems and have informed relevant external partners. We are working with appropriate technical forensic experts on this situation and will continue to take all necessary measures to serve our customers and business partners in a secure way.

Customers and business partners do not need to take action. If investigations uncover that a customer or business partner's data was involved in a way that calls for us to provide notification, we will communicate directly by individual email or phone call.

As you may already be aware, the impact of this incident may be felt in the form of temporary disruptions. We are not able to share an exact timeline of when systems will be restored, but we are working diligently toward a solution.

Protecting our customers and business partners and maintaining your trust in us is our highest priority. Our investigation is ongoing, and we will continue to provide updates as new information becomes available.

Finally, we understand that you may feel urgency to connect with our IT leadership. Please know that they must prioritize fully restoring operations and that any questions you may have should be directed to your Olympus representative.

You may also view the [Olympus Statement on our Global Website](#).

We apologize for any inconvenience this situation may have caused.

Sincerely,



Julien Sauvagnargues  
President and Regional Representative Officer  
Olympus Corporation of the Americas