



April 22, 2020

**Re: Surface disinfectants for Olympus products**

Dear Valued Olympus Customer:

This letter is in response to your inquiry regarding appropriate disinfectants to use on Olympus product surfaces (OER automated endoscope reprocessors, towers, processors, etc.).

Olympus has performed full material compatibility testing on disinfectants listed within our product instructions for use (IFUs). If using surface disinfectants outside of those recommended within the Olympus IFUs, please be aware that Olympus has not performed material compatibility testing specific to those products.

Olympus has performed material compatibility testing with limited product models on two (2) non-Olympus recommended surface disinfectants and confirmed favorable results: sodium hypochlorite-based and quaternary ammonium compound-based disinfectants. Please note that the surfaces of displays/screens and touch-panels were not included in this testing and therefore damage to these components may occur.

When using non-Olympus recommended surface disinfectants on Olympus products, damage such as peeling of paint or deterioration of materials may occur. Olympus recommends that users perform regular inspection of surfaces to detect potential damage.

Surface disinfectants must be used according to the disinfectant manufacturer's instructions, including effective decontamination processes against SARS-CoV-2.

Surface disinfectants should not be used on Olympus critical or semi-critical medical devices such as flexible or rigid endoscopes.

Finally, Olympus suggests that you work with your internal infection control personnel to address and implement any changes to your facility's protocols and procedures.

If you have any additional questions, please contact your local Olympus representative or the Olympus Technical Assistance Center at 1-800-848-9024 (United States) or 1-800-387-0437 (Canada).

Thank you for your attention.

**INFECTION PREVENTION AND CONTROL**  
Medical and Scientific Affairs

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