

IN10A R1.0 Imaging and Workflow Management System

Antivirus and Update Policy

November, 2012

Olympus does not install Microsoft® critical updates, OEM BIOS and driver updates beyond what is on the IN10 system at the time of installation. Olympus does not install virus protection software.

Do not install any updates on your IN10 system unless they have been approved by Olympus. Olympus tests the IN10 application for compatibility with Microsoft Operating System (OS) updates monthly. The results are posted on our website (www.olympusamerica.com/endoworks). Before updating your system, check this website to make sure the update is approved. Olympus does not support OEM BIOS and driver updates; however, if the manufacturer determines that a BIOS and/or driver update is critical, it will be addressed on an as needed basis.

Due to complex antivirus configurations, software application changes, and antivirus definition updates, Olympus is unable to test all of these configurations and cannot guarantee complete compatibility with our product. If virus protection is installed on your IN10 system, you must assume responsibility for its support.

Please note when configuring an antivirus application, Olympus requires you to exclude the directories and files from the virus scan as indicated in the IT Specification document posted on the Olympus website (www.olympusamerica.com/endoworks).

You may contact the Olympus Technical Assistance Center (1-800-848-9024) with any questions or concerns.