



## FIELD SERVICE FEE SCHEDULE – USA

Effective February 1, 2013, the Olympus Field Service team will service Olympus equipment under the current rates detailed below.

### **Standard Weekday Rate**

Monday-Friday 6 am-7 pm

Labor Rate     \$250/hour

Travel Rate     \$250/hour

### **After Hours Rate**

Monday-Friday 7 pm-6 am (excluding Friday evening)

Labor Rate     \$350/hour

Travel Rate     \$350/hour

### **Holiday and Weekend Rate**

Friday 7 pm through Monday 6 am

Labor Rate     \$400/hour

Travel Rate     \$400/hour

### **Remote Support Rate**

Labor Rate     \$150/hour

### **Travel Time**

Total travel time is calculated as round trip office-to-customer hours. Travel time billed will not exceed 5 hours per day.

### **Expenses**

If air travel and overnight stay is required, expenses incurred are detailed below.

Travel time will also be applied and will not exceed 5 hours per day.

Taxi or Car Rental     Actual Cost

Airfare                 Actual Cost

Lodging                 Actual Cost

### **Parts and Materials**

Parts and materials are at list price.

### **Training**

Training is quoted at point of sale as a part of new equipment orders. If additional training is requested and not in the original quote, the labor rates detailed above apply.

Invoices will be mailed following the completion of service. Unless otherwise agreed upon, invoices are due and payable upon receipt; net 30 days.